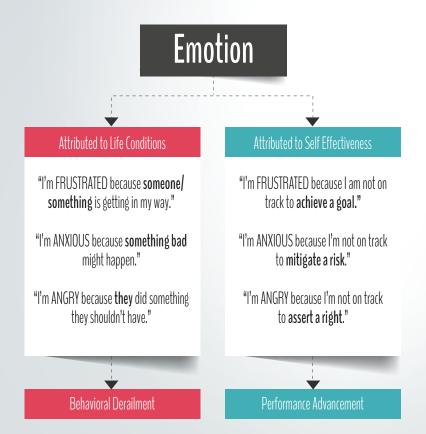
Equipping Your Employees To Avoid Derailment And Advance Their Performance — One Emotion At A Time

"7 out of 10 high potentials derail."

Why CEOs Fail, Dotlich & Cairo

Are you seeing any of these We have a solution for enabling performance derailers in your your employees to avoid these organization?" derailers and shift into advancement • Flow Stress Reactivity Productivity **Negativity** Learning Powerlessness Innovation Disengagement Maturity

Conventional wisdom holds that emotions — particularly strong painful emotions such as frustration, anger, and anxiety — can derail our performance and that we need to "regulate" our emotions. For example, if a boss has a tendency to become volatile when things don't go their way, we say they have an "anger management issue" and that they need to learn to "control" their anger.



New research offers a starkly opposing view: that emotions are **never** the cause of derailment. The true culprit is not our emotions but rather a widespread tendency to misattribute our emotions to life conditions rather than our own self effectiveness.

For example, in the case of the volatile boss, the boss is volatile, not because they are angry but because they are misinterpreting what their anger is telling them. If they understood what their anger was trying to tell them, not only would they not become volatile, their anger would actually lead them to behave in ways that advance them, their employees, and their organization.

THE TENOR™ METHOD is a proven 5-step practice for correcting this deeply ingrained tendency to erroneously attribute our emotions to what's happening in the external world. At the heart of this method is the recognition that painful emotions point to needs that we are not on track to fulfill — a recognition that motivates us to make performance-advancing changes in belief and/or strategy.



We deliver training in the **TENOR Method** via Executive Coaching, Team Building Workshops, and Instructor-I ed Classes.

For more information, contact Dr. Terry Hildebrandt at (720) 318-6625 or terry@terryhildebrandt.com

TESTIMONIALS

"Enlightening and empowering — a true paradigm shift!"

"In the very first exercise, I resolved an issue in 5 minutes that had been troubling me for days!"

"Whenever our team gets stuck, we pull out our Emotion Decoders and get back on track."

